

# Suncor Stainless Customer Warranty Claim Form

Customer Information		
Name	Filing Date	Install Date
Claim Address (where installed)	Phone	Alt Phone
Claim State	Zip	E mail
Where Purchased	Total Purchase	Date Purchased
Installer Contact	Installer Phone	Purchase Invoice Number (s)

Description of Warranty Claim

Suncor Limited Warranty  
8-1-12

This warranty supersedes any and all previously published warranty documents published by Suncor Stainless, Inc. (SUNCOR).

SUNCOR warrants its stock stainless steel products to be free of defects in material and workmanship under normal use and with normal maintenance (see \*Maintenance Instructions) for the lifetime of the product (see \*\*Product Lifetime Conditions below). SUNCOR warrants all other products including modified stock goods, non stainless steel products, electrical, tools and webbing for three (3) under normal use and with normal maintenance. This Limited Warranty extends only to the original retail purchaser and does not run to any subsequent purchaser or user.

If the product fails within terms of the warranty, we will repair or replace the product at SUNCOR option, provided the product has been maintained per care instructions, has not been used for commercial service, and the damage has not resulted from improper installation, accident, negligence or misuse or from unauthorized alterations by the purchaser.

**All claims must be made to SUNCOR at the address shown below within thirty (30) days after discovery of the defect. A completed warranty claim form detailing the defect and how the product was used, together with proof of purchase must be included with your claim. No warranty settlement shall be provided until return and inspection of the defective product. User is responsible for returning product to SUNCOR prepaid and insured.**

IN NO EVENT SHALL SUNCOR STAINLESS, INC. BE LIABLE UNDER THIS WARRANTY FOR ANY AMOUNT EXCEEDING THE ORIGINAL PURCHASE PRICE OF THE PRODUCT. SUNCOR STAINLESS DOES NOT UNDER ANY CIRCUMSTANCES ASSUME THE RESPONSIBILITY FOR ANY CONSEQUENTIAL DAMAGES INCURRED IN CONNECTION WITH THE USE OF ITS PRODUCTS.

# **Suncor Stainless Customer Warranty Claim Form**

This warranty set forth is in lieu of all other warranties, whether expressed or implied. Suncor Stainless, Inc. disclaims any warranty whether expressed or implied, with regard to the products sold by it or any dealer, including any implied warranty of merchantability beyond the scope of the warranty set forth above, and except as may otherwise be prohibited by applicable law.

\*Maintenance Instructions available at [www.SuncorStainless.com/](http://www.SuncorStainless.com/)

Stainless Steel Products do require maintenance and lack of proper maintenance may cause a denial of warranty claims.

\*\* Product Lifetime Conditions; Product lifetime of stainless steel material is largely effected by environmental conditions and maintenance. When Stainless Steel is subjected to continuous submersion or continuous exposure to harsh chemicals such as acids the lifetime will be substantially decreased and require routine replacement to maintain a safe application.